

**Summer Newsletter** 

2019



# **Team Changes**

It's all change at Barns Medical Practice and we are grateful for your patience and co-operation as we evolve and expand.

Dr Simpson and her husband welcomed a beautiful baby daughter to their family in April and she will return to work in January. Dr Haveron left the Practice on 7th May. Deborah Gardiner, our Community Nurse Practitioner has also decided to move on to another Practice closer to home and will leave us on 10th June.

We have been working with some locums over the past few weeks and some of you may remember Dr Ledger from his work as locum a few years ago. We have also welcomed Dr Henderson as a locum, and Dr Czerniewski returns as a locum for a few weeks this summer too.

The post of Community Nurse Practitioner has been filled by Kate Hollins who has worked with our District Nursing Team over the past few years. She is a very experienced prescribing nurse and she will carry out home visits just as Deborah, Lorna and Diane.

From August, we are delighted that Dr Nisbet and Dr Ledger will both be joining the Partnership.

We will continue to welcome GP trainees, Nursing Students and Admin trainees.

We have recently been working closely with an Addictions Counsellor, David Lyle form Addaction and an Occupational Therapist, Claire Muir, both of whom see patients in the surgery at the request of the Practice clinicians.

Together with the Pharmacy Team, Lorraine, Kay and Ria; our Advanced Physiotherapy Practitioner, Brian, and our Community Link Practitioner, Fiona, we believe we have a very specialized group of healthcare professionals to assist our patients with the complex issues faced in health and social care.

# USEFUL TELEPHONE NUMBERS:

For Out of Hours advice please contact NHS24 on

 $\mathbf{III}$ **District Nursing Team** 01292 513877 **Podiatry Team** 01292 614922 **Health Visitor** 01292 885529/ 885534 **Midwife** 01292 285893 **Ante-natal First** Appointment Booking 01563 825411 Musculoskeletal Service / Physio 0800 9179390 Ayr/Crosshouse Hospital **Appointments Office** 01563 827 070

Dates to Remember
The practice will close at
12.30pm for Protected Learning Time
events on the following
dates:

- Wed 21 Aug
- Thurs I2 Sept
- Thurs 31 Oct

The Practice will be closed for the local holiday on:

Friday 20 Sept and Monday 23 Sept



#### **Pharmacy Prescription Collection**

Most local Pharmacies offer a collection service so that when you order your prescription from the surgery you can pick it up direct from the Pharmacy. If you have signed up for this service, please remember to order your prescription allowing enough time for it to be processed by the surgery team, collected and dispensed by the pharmacy. The Practice offers a same day service if you order before 12pm, however, the pharmacy need time order medication in and process it.

## Coming Soon... Medication Reviews via Video Link

The Pharmacy Team in Practice already offer face-to-face appointments and telephone consultations for medication reviews. In the coming months they also hope to offer Video Consultations. There are many benefits to this including being able to have a face-to-face consultation in your own home or place of your choosing, for exam-

ple, if you travel for work and cannot attend the Practice during normal opening hours or you have a medical condition that makes it difficult for you to leave the house.

More information will follow as this service becomes available.



## Car Parking



We have seen a recent rise in the number of patients trying to access the car park. Unfortunately there is no patient access the surgery car park. This decision was taken some years ago for safety reasons. There are public car parks close by and we have a wheelchair that can be borrowed for anyone with mobility difficulties.

### **Smoking Cessation Clinics**



Would you like help to give up smoking? The Practice now offers a clinic on Friday afternoons with a Smoking Cessation Advisor from Quit Your Way.

To make an appointment please phone the surgery or speak to a receptionist.



\* The surgery closes every Wednesday between Ipm and 1:45pm for staff training. If you have a medical emergency during this time please telephone 01292 272143 to speak to a member of

the

reception team\*

Should you require medical attention when the practice is closed please

telephone:

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#### **Patient Suggestions**

If you have any suggestions you would like to put

forward to the practice in order to improve our service and your experience, we would be happy to consider them. We have a suggestions box in the waiting room or you can email

us at email@medicayr.com

For regular updates on Practice news and other items of interest, like our Facebook page,